

**2019-2020 NCPCM Heating Fuels Committee
Heating Oil Appliance Installation Rebate Program Rules**

Appliance Rebate shall be approved before the purchase/installation of the fuel oil equipment via web site portal: <http://upgradeandsavenc.com/>.

Eligibility: Begins on September 1, 2019

A. NC Fuel Oil Dealer & non NCPCM members Pre-approval is required per <http://upgradeandsavenc.com/> web site portal. NC Fuel Oil Dealer must register and have password & username to access the rebate program web site.

Only North Carolina Fuel Oil Dealers are eligible to participate. **The program is not available to the public except through a NC Fuel Oil Dealer.** The NC Fuel Oil Dealer is responsible for documenting that an eligible installation has been performed, that all eligible appliances are new and have been identified.

REBATE CHECKS ARE ONLY PAYABLE TO NC FUEL OIL DEALER OR IF SELECTED DIRECT TO CONSUMER PER [HTTP://UPGRADEANDSAVENC.COM/](http://UPGRADEANDSAVENC.COM/)

NC Fuel Oil Dealer are responsible for submitting the following to the Upgrade & Save NC web site portal:

1. **FULLY COMPLETED NCPCM Rebate Portal from <http://upgradeandsavenc.com/> or linked to www.ncoilheat.org web site.**
2. **Upload Appliance Invoice Receipt & Heating Efficiently Improvements.**

B. Applicant

The applicant is described as a consumer (owner of the residence or business where the appliance is installed). Applicants must receive a rebate through a participating NC Fuel Oil Dealer and must agree to the regulations and conditions. Applicants must use a NC licensed HVAC or plumbing contractor.

C. Eligible Installation of Upgraded Efficiency Water Heaters/Boilers

The program authorizes a \$500.00 rebate for the safe installation of a new, approved, higher efficiency fuel oil conventional water heater or boiler in a new residential or commercial building or to replace any existing low efficiency water heater/boiler in a residential or commercial building. The safe installation must take place on real property located in North Carolina or within the trade territory normally served by the participating NC Fuel Oil Dealer location. Approved water heaters/boilers are defined as a fuel oil-dedicated fueled water heater or boiler. The eligible applicant must be in good standing with the participating NC Fuel Oil Dealer.

The program authorizes a \$500.00 rebate to a NC licensed HVAC or plumbing contractor for the safe installation of a new, approved, higher efficiency fuel oil-fueled conventional water heater or boiler in a new residential or commercial building or to replace any existing water heater/boiler in a residential or commercial building.

C-1. YOU MUST STATE EQUIPMENT EFFICIENCY (AFUE) AS SHOWN IN WEB SITE. FAILURE TO DO THIS WILL VOID REBATE. Must enter Annual Fuel Utilization Efficiency (AFUE) on the equipment from the manufacture. You can call/web search Manufacture for existing AFUE if not shown or indicate the date the existing equipment was installed if equipment does not have manufacture data. Please note the serial and model numbers of the existing equipment. Thermal Efficiency combustions testing is acceptable on both units instead of AFUE.

Efficiency rebates will not be honored if new equipment does not have greater efficiency of existing/replaced equipment.

D. Eligible Installation of Upgraded Efficiency Heating Oil Furnaces-Central Heating System

The program authorizes a \$500.00 rebate for the safe installation of a new authorized higher efficiency fuel oil fueled, ducted, central heating system in a new, residential or commercial building or to replace any existing lower efficiency ducted, central heating system in residential or commercial building.

Includes vented Kerosene heaters. The above referenced system must be the primary source of heat in a primary residence. The safe installation must take place on real property located in North Carolina or within the trade territory normally served by the participating NC Fuel Oil Dealer location. The eligible applicant must be in good standing with the NC Fuel Oil Dealer.

The program authorizes a \$500.00 rebate to a NC licensed HVAC or plumbing contractor for the safe installation of a new higher efficiency authorized fuel oil fueled, ducted, central heating system in a new, residential or commercial building or to replace any existing lower efficiency ducted, central heating system in residential or commercial building.

E. Limits

No More than twenty (20) installation rebates to any single NC Fuel Oil Dealer Firm.

No more than two (2) installation rebates will be paid per residence or business (profit or non-profit). The North Carolina Petroleum & Convenience Marketers may limit the total number of rebates paid to an applicant. NCPCM Heating Fuels Committee reserves the right to change the terms and conditions at any time to safeguard original intent of the appliance installation rebate program.

F. NCPCM Staff Approval of Rebate Forms

NCPCM staff will approve each application individually. Data missing on an application may delay or disqualify the application. False or misleading information may disqualify an applicant or suspend a NC Fuel Oil Dealer from the program. Within thirty (30) days after the NCPCM suspends or declares an applicant or NC Fuel Oil Dealer ineligible, they may appeal the action by submitting the appeal in writing to the NCPCM at 7300 Glenwood Avenue, Raleigh, N.C. 27612. Attention Mr. Gary Harris. Actions taken by the NCPCM Heating Fuels Committee with respect to such appeals will be final.

G. Verification

A site inspection, conducted by or on behalf of the NC Fuel Oil Dealer, must be conducted prior to the submission of any rebate application. An appropriate inspection consists of an on-site inspection, review & documentation of Building Code Installation Permit, for the purpose of verifying that the heating oil equipment system, including all equipment is or was installed in compliance with the North Carolina Building Codes and/or NFPA 31 and is in safe operating condition. Only new appliances are eligible for rebates and a paid invoice must accompany the application. NCPCM staff may choose to spot check random installations for quality control of program.

H. Applications

To apply for the rebate, the application must be access thru the <http://upgradeandsavenc.com/> web site forms. All requested information must be provided along with the necessary documentation. To start the rebate program, an applicant needs to contact an authorized NC Fuel Oil Dealer to obtain a rebate request. The NC Fuel Oil Dealer will c log into <http://upgradeandsavenc.com/> & confirm that rebate monies are available. NC Fuel Oil Dealer offers their company's services in replacing the water heater, furnace or boiler or makes suggestions for purchases and installations from license/certified HVAC/Plumbers contractors. Purchase location preferences are up to the applicant. This rebate is not affiliated with any other HVAC rebate programs.

I. ALL Rebate Payment to NC Fuel Oil Dealer (Unless otherwise specified)

The applicant must obtain an installation document and inspection detailing each installation to accompany the application. The NC Fuel Oil Dealer must log in & post on <http://upgradeandsavenc.com/> or linked to www.ncoilheat.org web site. Posting must be done within thirty (30) days of the date of the inspection. Allow 6-8 weeks for receipt of the rebate check. **The expiration of the rebate program is April 30, 2020 or while funds are available. Limit time offer.**

Funds are generated from the National Oilheat Research Alliance (NORA); 600 Cameron Street; Alexandria, VA 22314; Phone: (703) 340-1660; Website: <http://noraweb.org/>