



2017-2018 NCPCM Oil-Fired Appliance Installation Rebate Program Rules

The NCPCM UPGRADE AND SAVE – NC Energy Efficiency and Safety Rebate Program will promote and facilitate the installation of higher-efficiency oil-fired heating and water heating equipment in new and existing residential properties in North Carolina. Rebates will be available for new equipment installations and for replacement/efficiency upgrades of existing equipment. Research has shown that homeowners with new, higher-efficiency heating equipment are more satisfied with their comfort level and fuel choice. The UPGRADE AND SAVE – North Carolina Energy Efficiency and Safety Rebate Program has been developed in accordance with the NORA budget released July 2015, and the mandated allocation of funds.

Appliance Rebate must be approved before the purchase and installation of the oil-fired equipment.

Eligibility:

All North Carolina Heating Oil Dealers are eligible to participate, regardless of affiliation with NCPCM. **The program is not available to the public except through a registered Dealer.** The Dealer is responsible for documenting that an eligible installation has been performed, that all eligible appliances are new and have been identified by model, serial number and AFUE rating.

Dealers are responsible for registering for the program and submitting the following documentation to NCPCM:

- 1. FULLY COMPLETED NCPCM Rebate Form on UpgradeAndSaveNC.com**
(If web access is not available forms can be faxed or mailed to NCPCM)
- 2. Copy of Appliance Invoice.**
- 3. Optional Customer Rebate Acknowledgement Form with the home owner's signature.**

A. Applicant

The applicant is described as a consumer (owner of the residence where the appliance is installed). Applicants must receive a rebate through a registered Dealer and must agree to the regulations and conditions on the application form. The applicant must sign the application.

B. Eligible Equipment

The program authorizes a \$500.00 homeowner rebate for the installation of a new oil-fired boiler, water heater or furnace in a new or existing residential building, and an additional \$500 rebate to a NC licensed plumber or HVAC contractor for the safe installation of said equipment. The program also authorizes a \$500 homeowner rebate for the installation of a new aboveground oil storage tank on new or existing residential property. All installations must take place on real property located in the state of North Carolina.

C-1. YOU MUST STATE EQUIPMENT EFFICIENCY AS SHOWN IN THE TABLE ON THE REBATE FORM. FAILURE TO DO THIS WILL VOID REBATE.

Dealer must enter efficiency rating on the equipment from the manufacturer. If existing equipment does not have manufacturer data, please indicate the date the existing equipment was installed. Please note the serial and model numbers of the existing equipment. Thermal Efficiency combustion testing is acceptable instead of AFUE.

Efficiency rebates will not be honored if the new equipment to be installed does not have a greater efficiency than existing/replaced equipment. Efficiency rebates will not be honored if existing/replaced equipment and new equipment efficiencies and/or model numbers/serials and/or date installed are not listed in the table on the rebate form.

C. Limits

No More than twenty (20) installation rebates to any single Dealer.

No more than two (2) rebates per location. NCPCM may limit the total number of rebates paid to an applicant. NCPCM reserves the right to change any of the terms and conditions at any time to safeguard original intent of the UPGRADE AND SAVE rebate program.

D. Dealer Profile

Participating dealers must create a Dealer Profile on the UpgradeAndSaveNC.com portal, including company name, address, license number and W9 form. Profiles must be created by August 18, 2017. Dealers with completed profiles will be able to access the portal to submit rebate pre-authorization requests and rebate applications, review the status of request and applications, and update and track efficiency increases.

E. Pre-Authorization of Rebate

Dealer must submit a pre-authorization request to NCPCM in advance of the purchase and installation of any equipment. Pre-authorization requests must include the Dealer name and address, property owner name, property address, and expected installation date. Pre-authorizations will expire 60 days after authorization.

F. NCPCM/NORA Staff Approval of Rebate Forms

NCPCM staff will approve each application individually. Data missing on an application may delay or disqualify the application. False or misleading information may disqualify an applicant or suspend a Dealer from the program. Within thirty (30) days after NCPCM suspends or declares an applicant or NCPCM member ineligible, they may appeal the action by submitting the appeal in writing to NCPCM at 7300 Glenwood Avenue, Raleigh, NC 27612, Attention Mr. Gary Harris. Actions taken by NCPCM with respect to such appeals will be final.

G. Verification

A site inspection, conducted by or on behalf of the Dealer, must be conducted prior to the submission for the purpose of verifying that the heating oil system, including all equipment, is or was installed in compliance with all applicable Building Codes and/or NFPA 31 and is in safe operating condition. Only new appliances are eligible for rebates and a paid invoice must accompany the application. NCPCM staff may choose to spot check random installations for quality control of program.

H. Applications

To apply for the rebate, the application must be made on the form provided by NCPCM or online at UpgradeAndSaveNC.com. All requested information must be provided along with the necessary documentation. To start the rebate process, an applicant needs to contact an approved Oilheat Dealer to complete the installation and process the application. This rebate is not affiliated with any other HVAC rebate programs.

I. Rebate Payments to Homeowner, Contractor or Dealer

The Dealer must obtain an installation document and inspection detailing each installation to accompany the application. Dealers must identify to whom payments are to be issued. The Dealer must submit the rebate application online at UpgradeAndSaveNC.com, or if web access is unavailable, mail all required documentation to NCPCM at 7300 Glenwood Avenue, Raleigh, NC 27612, or email to taughlin@ncpcm.com. Applications must be submitted within thirty (30) days of the date of the inspection. Allow 6-8 weeks for receipt of the rebate check. **Rebate check will be issued by NORA and sent to Oilheat Dealers. The expiration of the rebate program is September 1, 2018 or while funds are available. Limited time offer.**

Funds are generated from the National Oilheat Research Alliance (NORA);
600 Cameron Street, Alexandria, VA 22314; Phone: (703) 340-1660;
Website: <http://noraweb.org/>

