

Fueling North Carolina's Future

North Carolina Petroleum & Convenience Marketers 7300 Glenwood Avenue, Raleigh, NC 27612 Phone (919) 782-4411, Fax (919) 782-4414 Web sites: <u>www.ncpcm.org</u>, <u>www.ncoilheat.org</u> <u>http://www.nc.smartheatingchoices.com/</u>

# 2016-2017 NCPCM Heating Fuels Committee Heating Oil Appliance Installation Rebate Program Rules

Appliance Rebate shall be approved before the purchase/installation of the fuel oil equipment.

Eligibility:

A. NC Fuel Oil Dealer & non members (Pre-approval is required)

Only North Carolina Fuel Oil Dealers are eligible to participate. **The program is not available to the public except through a NC Fuel Oil Dealer.** The NC Fuel Oil Dealer is responsible for documenting that an eligible installation has been performed, that all eligible appliances are new and have been identified.

# REBATE CHECKS ARE ONLY PAYABLE TO NC FUEL OIL DEALER

#### NC Fuel Oil Dealer are responsible for submitting the following to NCPCM: 1<u>. FULLY COMPLETED</u> NCPCM Rebate Form from <u>www.ncoilheat.org</u> web site. 2. Appliance Invoice Receipt.

# B. Applicant

The applicant is described as a consumer (owner of the residence or business where the appliance is installed). Applicants must receive a rebate through a participating NC Fuel Oil Dealer and must agree to the regulations and conditions on the application form. The applicant must sign the application. Applicants also include a NC licensed HVAC or plumbing contractor.

#### C. Eligible Installation of Upgraded Efficiency Water Heaters/Boilers

The program authorizes a \$500.00 rebate for the safe installation of a new, approved, higher efficiency fuel oil-fueled conventional water heater or boiler in a new residential or commercial building or to replace any existing low efficiency water heater/boiler in a residential or commercial building. The safe installation must take place on real property located in North Carolina or within the trade territory normally served by the participating NC Fuel Oil Dealer location. Approved water heaters/boilers are defined as a fuel oil-dedicated fueled water heater or boiler. The eligible applicant must be in good standing with the participating NC Fuel Oil Dealer.

The program authorizes a \$500.00 rebate to a NC licensed HVAC or plumbing contractor for the safe installation of a new, approved, higher efficiency fuel oil-fueled conventional water heater or boiler in a new residential or commercial building or to replace any existing water heater/boiler in a residential or commercial building.

C-1. YOU MUST STATE EQUIPMENT EFFICIENCY (AFUE) AS SHOWN IN THE TABLE ON THE REBATE FORM, FAILURE TO DO THIS WILL VOID REBATE. Must enter Annual Fuel Utilization Efficiency (AFUE) on the equipment from the manufacture. You can call/web search Manufacture for existing AFUE if not shown on existing equipment. If existing equipment does not have manufacture data, please indicate the date the existing equipment was installed. Please note the serial and model numbers of the existing equipment. Thermal Efficiency combustions testing is acceptable on both units instead of AFUE.

Efficiency rebates will not be honored if new equipment does not have greater efficiency of existing/replaced equipment. Efficiency rebates will not be honored if existing/replaced equipment and new equipment efficiencies and/or model numbers/serials and/or date installed are not listed in the table rebate form.

**D.** Eligible Installation of Upgraded Efficiency Heating Oil Furnaces-Central Heating System The program authorizes a \$500.00 rebate for the safe installation of a new authorized higher efficiency fuel oil fueled, ducted, central heating system in a new, residential or commercial building or to replace any existing lower efficiency ducted, central heating system in residential or commercial building. Includes vented Kerosene heaters. The above referenced system must be the primary source of heat in a primary residence. The safe installation must take place on real property located in North Carolina or within the trade territory normally served by the participating NC Fuel Oil Dealer location. The eligible applicant must be in good standing with the NC Fuel Oil Dealer.

The program authorizes a \$500.00 rebate to a NC licensed HVAC or plumbing contractor for the safe installation of a new higher efficiency authorized fuel oil fueled, ducted, central heating system in a new, residential or commercial building or to replace any existing lower efficiency ducted, central heating system in residential or commercial building.

# E. Limits

# No More than twenty (20) installation rebates to any single NC Fuel Oil Dealer Firm.

No more than two (2) installation rebates will be paid per residence or business (profit or non-profit). The North Carolina Petroleum & Convenience Marketers may limit the total number of rebates paid to an applicant. NCPCM Heating Fuels Committee reserves the right to change the terms and conditions at any time to safeguard original intent of the appliance installation rebate program.

# F. NCPCM Staff Approval of Rebate Forms

NCPCM staff will approve each application individually. Data missing on an application may delay or disqualify the application. False or misleading information may disqualify an applicant or suspend a NC Fuel Oil Dealer from the program. Within thirty (30) days after the NCPCM suspends or declares an applicant or NC Fuel Oil Dealer ineligible, they may appeal the action by submitting the appeal in writing to the NCPCM at 7300 Glenwood Avenue, Raleigh, N.C. 27612. Attention Mr. Gary Harris. Actions taken by the NCPCM Heating Fuels Committee with respect to such appeals will be final.

# G. Verification

A site inspection, conducted by or on behalf of the NC Fuel Oil Dealer, must be conducted prior to the submission of any rebate application. An appropriate inspection consists of an on-site inspection, review & documentation of Building Code Installation Permit, for the purpose of verifying that the heating oil equipment system, including all equipment is or was installed in compliance with the North Carolina Building Codes and/or NFPA 31 and is in safe operating condition. NCPCM staff may choose to spot check random installations for quality control of program.

# H. Applications

To apply for the rebate, the application must be made on the form provided by the NCPCM Heating Fuels Committee. All requested information must be provided along with the necessary documentation. To start the rebate program, an applicant needs to contact an authorized NC Fuel Oil Dealer to obtain a rebate application. The NC Fuel Oil Dealer offers their company's services in replacing the water heater, furnace or oil pack (if available) or makes suggestions for purchases and installations from license/certified HVAC/Plumbers contractors. Purchase location preferences are up to the applicant. This rebate is not affiliated with any other HVAC rebate programs.

# I. ALL Rebate Payment to NC Fuel Oil Dealer ONLY

The applicant must obtain an installation document and inspection detailing each installation to accompany the application. The NC Fuel Oil Dealer must mail or email the installation documents and inspection to the NCPCM, 7300 Glenwood Avenue, Raleigh, N.C., 27612, <u>mailto:tlaughlin@ncpcm.org</u>; within thirty (30) days of the date of the inspection. Allow 6-8 weeks for receipt of the rebate check. The expiration of the rebate program is <u>April 1, 201</u>7 or while funds are available. Limit time offer.

Funds are generated from the National Oilheat Research Alliance (NORA); 600 Cameron Street; Alexandria, VA 22314; Phone: (703) 340-1660; Website: <u>http://noraweb.org/</u>

The NC Fuel Oil Dealer shall confirm with NCPCM staff that funds are available before starting the installation process. Appliance Rebate shall be approved before the purchase/installation of the fuel oil equipment.